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## Required FCC Disclosures

### FCC Disclosures

The Federal Communications Commission (“FCC”) requires that Allo and other providers of broadband Internet access services disclose certain information regarding those Internet services. We believe that all of the information required for disclosure under the FCC’s rules is found in the various policies and documents listed and linked on our website. To assist you in finding the information you’re looking for, we highlighted a few pieces of information that the FCC specifically calls for in the sections below.

### Network Management Practices

#### Blocking

Allo does not prevent, other than for reasonable network management, end user access to lawful content, applications, services, or non-harmful devices.

#### Throttling

Allo does not, other than for reasonable network management, degrade or impair access to lawful Internet traffic on the basis of content, application, service, user or use of a non-harmful device.

#### Affiliated Prioritization

Allo does not prioritize or favor any traffic over other traffic, nor does it reserve bandwidth for any traffic. Allo utilizes industry standard peering and CDN practices which optimize connectivity for its customers to provide the best network experience. All Internet traffic is treated equally across our network.

#### Paid Prioritization

Allo is not paid to prioritize or favor any traffic over other traffic, nor does it reserve bandwidth for any traffic in exchange for any type of consideration. Allo utilizes industry standard peering and CDN practices which optimize connectivity for its customers to provide the best network experience. All Internet traffic is treated equally across our network.

#### Congestion Management

Allo uses reasonable network management practices that are consistent with industry standards to manage congestion in its fiber network.

#### Application-Specific Behavior

Carrier-Grade NAT (“CGN”) customers have their traffic modified using standard NAT practices for IP address conservation. This may cause some applications (e.g., certain types of VPNs) to fail. Allo also rate-limits the Internet Control Message Protocol (“ICMP”) to protect its infrastructure.

### Device Attachment Rules

Allo requires devices to be compatible with IPv4, IPv6, and its Wi-Fi. Allo limits the number of devices that can be attached but, generally, not the type of device.

### Security

Allo employs a number of practices to help prevent unwanted communications, such as spam, and protects the security of Allo’s customers and network. Traffic volume and flows are monitored to manage capacity, detect malicious activity (*i.e.*, DDoS or malware), and maintain regulatory compliance. Devices may be blocked if they are found to be participating in a DDoS attack or contain malware.

## **Performance Characteristics**

### Service Description

Allo provides a summary of its Fiber Internet service performance, containing information about speed and security, as well as other related topics. Allo’s 100 percent Fiber network allows Internet speeds of up to 1000 Mbps (1 GIG) depending on the price and package you desire. Allo also provides a speed test page, where you can test your own Internet connection.

### Impact of Non-Broadband Internet Access Data Services

Allo currently provides Internet Protocol Television (“IPTV”) and Fiber Phone packages, as well as certain Metro-Ethernet business services, to its customers. Allo’s IPTV and fiber phone services both use bandwidth (if subscribed). Allo does not implement any sort of public Wi-Fi service off of our customers’ devices.

## **Commercial Terms**

### Pricing and Other Fees

Allo provides complimentary standard installation for its fiber products. Allo’s fiber Internet service may be subject to promotional rates. Additional fees, such as for non-standard installation and equipment charges, may apply. For information about pricing and fees for Allo’s various fiber Internet tiers of service, please visit the FAQs page.

### Privacy Policies

Allo's privacy policies regarding our collection, use, and disclosure of your personal information are explained in our Privacy Policy.

### Redress Options

If you have any questions about these disclosures, cannot find what you are looking for, or have any other concerns about Allo fiber Internet services, please contact Allo at [info@allophone.net](mailto:info@allophone.net), call toll-free at 866-481-2556 (for Central and Western Nebraska), 855-559-2708 (for Lincoln, Nebraska), or Live Chat with us at <http://www.allocommunications.com/contact/>. Allo will review and promptly respond to all submissions.