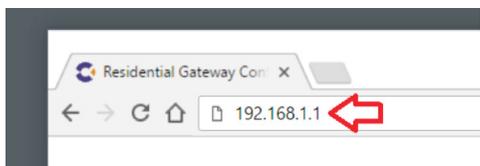


## Follow these step-by-step instructions to log in to your Residential Gateway.

For a complete guide to your ALLO internet service, please visit [AlloFiber.com/FAQs](https://AlloFiber.com/FAQs)



1. Find the ALLO informational sticker on your router by carefully removing the base. Apply a small amount of pressure to slide the base out. The base provides a protective shield to the fiber optic cable, please be careful when removing this piece of the router.
2. Locate the username and password printed on the sticker
3. Enter your internal IP address in the browser address bar of any web browser. (In this example, we're using Google Chrome.)



4. When the login screen appears, enter your username and password.
5. To make changes to the wireless settings click the **wireless** button on the home screen.
6. Within the wireless setup screen, you'll notice "Radio Setup" in the navigation. Within this tab, you can change the wireless channel via the channel dropdown option. The GigaCenter™ comes preset to "auto," which allows it to perform routine checks to ensure you're always on the least congested channel. We recommend keeping this "auto" setting or choosing one of the non-overlapping channels (1, 6, 11). If you decide to make any changes, click "Apply" to save.

7. Also in the wireless setup screen, you'll see "SSID Setup." This lets you change the name of your wireless network. To rename the network, place your cursor in the Rename SSID box and click **Apply** to save your changes. You also have the option to hide your network by disabling the broadcast SSID option. While this may appear to be an added layer of security for your network, it might make it more difficult for your personal devices to connect. Network security is primarily determined by the complexity of your password, so we do not recommend disabling the Broadcast SSID option.



8. Within the Security screen you have the ability to change the wireless password for your network. We recommend choosing **Security Type WPA2-Personal** which provides the strongest encryption level. The encryption type should be set to **AES**. To change your network password, select the **Use Customer Security Key** option and create a strong, complex password using at least 14 characters with a mix of numbers, letters, and symbols. The more random a password, the stronger it is. Click **Apply** to save your changes.



9. To set up port forwarding, click the **Advanced** option at the top of your screen.
10. In the left-side menu options, choose **Security**, then choose **Port Forwarding**.
11. Within **Port Forwarding**, click the **New** button.

12. Use the instructions below to fill in the corresponding fields:

- a. Local Port and IP:

**Device Drop-Down:** Select the LOCAL device that you would like to handle traffic

**IP Address:** Alternatively, if your device will have a static IP address, enter the Static LAN IP address that you have assigned to the device

**Protocol:** Your application will dictate whether you select TCP, UDP or TCP/UDP

**Port Start:** Enter the first port number

**Port End:** To open a single port, enter the same number as Port Start. To open a range of ports, enter a different port number than Port Start

- b. Remote Port and IP:

**All IP Addresses:** Leaving this enabled will allow any IP address to connect to the local device

**IP Address:** Selecting this option allows you to give one IP address access to the local device

**Port Start:** Enter the first port number

**Port End:** To open a single port, enter the same number as Port Start. To open a range of ports, enter a different port number than Port Start



13. Click **Apply** to save your changes and a new rule (similar to the image below) will appear.

Local LAN Ports	Local LAN IP Address	Protocol	Remote Ports	Remote IP Address	Remove
80	192.168.1.5 (192.168.1.5)	TCP	80	All IP Addresses	Remove

**Don't have this router?** Please let us know, we would be happy to upgrade your equipment at no additional charge. Reach out to our local team to schedule your FREE equipment upgrade.

Lincoln: 402.480.6650 | Western NE: 866.481.2556