

ALLO 90 DAYS OF FREE SERVICE – TERMS AND CONDITIONS

*Offer Details: This offer (the “90-Days of Free Service Offer”), provided to you by Allo Communications, LLC, (“ALLO”) entitles you to free ALLO service, which includes Fiber Internet, TV, and ALLO Phone, for a period of three (3) monthly billing cycles from the date of installation in your home (“Free Trial Period”). Excluded services include NFL Red Zone, PPV/VOD rentals, international calling, and bulk agreements for hotels and/or multiple-dwelling units. Customers who receive this offer are not eligible for contract buyout. By registering for service, you (i) accept the 90-Days of Free Service Offer; (ii) acknowledge and agree to ALLO’s Privacy Policy and Terms, including ALLO’s Subscriber Agreement for Residential Services; (iii) agree that ALLO may contact you by email regarding special offers from time to time; (iv) understand and agree that the fiber installed or provided by ALLO will remain connected on the premise through the duration of the services, as well as after the termination of the services; and (v) acknowledge and agree that you or a third party may not remove, replace, rearrange, attach to, or repair the fiber network.

Current customers can make changes or upgrades to their existing service anytime between September 16, 2019 and December 16th, 2019. Free service dates will begin on the date requested by the customer and end no later than December 16th. Current customers are not eligible for the \$50 customer referral fee during the 90-Days of Free Service promotion.

You may always change your email preferences with us, as described in our Privacy Policy. Installation of fiber service will usually follow the same route as existing telephone or television cabling, and the fiber shall become a fixture to the realty upon installation. You can learn more about the construction process here and check on the construction progress in Hastings, Nebraska by viewing our map. If you choose to continue with the services after the Free Trial Period, your service will automatically renew and you will be charged for the services on your next billing cycle after the Free Trial Period ends at the then-current pricing. By continuing to use the services after the end of the Free Trial Period, you understand and accept you will be charged for the services provided. You will be billed monthly for recurring service charges, equipment charges, and applicable state and federal taxes and fees, until you cancel your ALLO service. If you would like to remove one or more services prior to the end of your Free Trial Period, you may do so by contacting ALLO via phone, email, chat, or at an ALLO office location. Any changes to services being provided under the Free Trial Period must be received by ALLO by 11:59pm CST on the final day of your Free Trial Period. If you no longer wish to receive ALLO service, you must cancel your service by 11:59pm on the final day of your Free Trial Period. Upon cancellation of services, you will be required to return ALLO-supplied equipment or have an ALLO technician retrieve the ALLO-supplied equipment from your premise.

Current pricing for residential ALLO services may be found here. Pricing, channels, features, and terms are subject to change and may be modified or discontinued at any time. This 90-Days of Free Service Offer is only available to Hastings, Nebraska residential customers. The 90-Days of Free Service Offer may only be used once. This 90-Days of Free Service Offer expires at 11:59pm CST on December 16, 2019, and must be redeemed prior to this date. ALLO reserves the right to terminate this 90-Days of Free Service Offer at any time and for any reason. After such termination, ALLO shall not be obligated to redeem any further 90-Days of Free Service Offers. No refunds or credits will be provided for any partial period of redemption or unused services during the Free Trial Period. 90-Days of Free Service Offer customers are ineligible for ALLO’s 30-Day Money Back Guarantee.